OCCC CASE NO. L19-00339

IN THE MATTER OF:	§	BEFORE THE
	§	
MASTER FILE NO.: 15412	§	OFFICE OF CONSUMER
	§	
STUDENT CU CONNECT CUSO LLC	§	CREDIT COMMISSIONER
8575 W. 110TH ST., STE. 220	§	
OVERLAND PARK, KANSAS 66210	§	STATE OF TEXAS

ORDER IMPOSING ADMINISTRATIVE PENALTY

The Office of Consumer Credit Commissioner ("OCCC") issues this Order Imposing Administrative Penalty against Student CU Connect CUSO LLC ("Student CU").¹

Statement of Facts and Law

Student CU is a regulated lender licensed by the OCCC under Chapter 342 of the Texas Finance Code. Student CU operates under master file number 15412 at one licensed location, under license number 57434. Student CU's compliance officer is Tony Ferris, and its designated contact address is 8575 W. 110th St., Ste. 220, Overland Park, Kansas 66210.

A regulated lender must file annual reports with the Consumer Credit Commissioner ("Commissioner").² A regulated lender must file the required annual report by May 1 for the prior year's calendar loan activity on forms prescribed by the Commissioner and must comply with all instructions relating to submitting the report.³

On May 25, 2016, the OCCC issued an Order to File Timely and Accurate Annual Reports against Student CU for failing to timely file its 2015 annual report. Student CU did not request a hearing on the Order, and a Final Order was issued on July 14, 2016. The Order required Student CU to timely file complete and accurate future annual reports.

¹ Tex. Fin. Code § 14.208.

² Tex. Fin. Code § 342.559.

³7 Tex. Admin. Code § 83.835; <u>https://occc.texas.gov/industry/regulated-lenders/annual_reports</u>.

Student CU did not file its 2018 annual report with the Commissioner on or before May 1, 2019.

Order

IT IS ORDERED that Student CU Connect CUSO LLC:

- pay an administrative penalty in the amount of \$500.00 (calculated as \$500.00 each for Student CU's one licensed location), within 30 days of service of this Order; and
- 2. file its 2018 annual report within 30 days of service of this Order, if it has not already done so.

Regulated lender annual reports must be submitted through the OCCC's Application Licensing Examination and Compliance System (ALECS): alecs.occc.texas.gov. Instructions are available by clicking the "File Annual Report" button on the OCCC's home page, occc.texas.gov.

Response and Right to Request Hearing

You have the right to request a hearing regarding this Order.⁴ Your request must be made in writing and sent to the OCCC not later than 30 days after you receive this Order. You must send your request to:

Matthew Nance Office of Consumer Credit Commissioner 2601 N. Lamar Blvd. Austin, Texas 78705

If you request a hearing, a hearing on this matter will be set and conducted in accordance with Chapter 2001 of the Texas Government Code.⁵ If you fail to request a hearing by this deadline, this Order is considered final and enforceable.⁶

⁴ Tex. Fin. Code § 14.208(b).

⁵ Tex. Fin. Code § 14.208(b).

⁶ Tex. Fin. Code § 14.208(c).

All communications with the OCCC concerning this matter must be through Matthew Nance, Deputy General Counsel. You may contact him by mail at 2601 N. Lamar Blvd., Austin, Texas 78705, by telephone at (512) 936-7660, or by email to matthew.nance@occc.texas.gov.

Signed this 21st day of August, 2019.

<u>/s/Leslie Pettijohn</u> Leslie L. Pettijohn Consumer Credit Commissioner State of Texas

CERTIFICATE OF SERVICE

I certify that on August 21, 2019, a true and correct copy of this Order Imposing Administrative Penalty has been sent to Student CU Connect CUSO LLC by regular mail and certified mail, return receipt requested, at:

CMRRR# 91 7199 9991 7037 4753 6190 Student CU Connect CUSO LLC Attn: Tony Ferris, Compliance Officer 8575 W. 110th St., Ste. 220 Overland Park, KS 66210

CMRRR# 91 7199 9991 7037 4753 6206 Student CU Connect CUSO LLC Attn: Corporation Service Company, Registered Agent 701 Brazos St., Ste. 1050 Austin, TX 78701

> <u>/s/Matthew Nance</u> Matthew J. Nance Deputy General Counsel Office of Consumer Credit Commissioner State Bar No. 24074794 2601 North Lamar Blvd. Austin, Texas 78705 (512) 936-7660 (512) 936-7610 (fax) matthew.nance@occc.texas.gov