### OCCC CASE NO. L20-00136

IN THE MATTER OF:	§	BEFORE THE
	§	
MASTER FILE NO.: 1900064039	§	OFFICE OF CONSUMER
PURE DEBT SOLUTIONS	§	
CORPORATION	§	CREDIT COMMISSIONER
1665 PALM BEACH LAKES BLVD.	§	
WEST PALM BEACH, FLORIDA 33401	§	STATE OF TEXAS

#### ORDER IMPOSING ADMINISTRATIVE PENALTY

The Office of Consumer Credit Commissioner ("OCCC") issues this Order Imposing Administrative Penalty against Pure Debt Solutions Corporation ("Pure Debt Solutions").<sup>1</sup>

### Statement of Facts and Law

Pure Debt Solutions is a debt management services provider registered with the OCCC under Chapter 394 of the Texas Finance Code. Pure Debt Solutions operates under master file number 1900064039 at one location, under registration number 215326. Pure Debt Solutions's compliance officer is Gustav Renny, and its designated contact address is 1665 Palm Beach Lakes Blvd., West Palm Beach, Florida 33401.

A debt management services provider must file annual reports with the Consumer Credit Commissioner ("Commissioner").<sup>2</sup> A provider must also annually file the following required documents with the Commissioner:

- (a) a blank copy of the provider's written debt management services agreement;<sup>3</sup>
- (b) blank copies of credit counseling information provided to consumers;<sup>4</sup>
- (c) a surety bond or evidence that the provider maintains an insurance policy;<sup>5</sup>
- (d) a list of all owners and principal parties, including any change in ownership that occurred during the preceding calendar year;<sup>6</sup> and

<sup>&</sup>lt;sup>1</sup> Tex. Fin. Code § 14.208(a), (c).

<sup>&</sup>lt;sup>2</sup> Tex. Fin. Code § 394.205(b); 7 Tex. Admin. Code § 88.202(b).

<sup>&</sup>lt;sup>3</sup> Tex. Fin. Code § 394.205(d); 7 Tex. Admin. Code § 88.202(b)(1).

<sup>&</sup>lt;sup>4</sup> Tex. Fin. Code § 394.205(d); 7 Tex. Admin. Code § 88.202(b)(1).

<sup>&</sup>lt;sup>5</sup> Tex. Fin. Code § 394.206; 7 Tex. Admin. Code § 88.202(c).

<sup>67</sup> Tex. Admin. Code § 88.202(b)(2).

(e) information regarding the provider's credit counselors, including the number of credit counselors employed at the time the annual report is prepared, and the accreditation organization or program that certifies its counselors.<sup>7</sup>

A provider must comply with all instructions from the Commissioner relating to submitting the report.<sup>8</sup> The annual report and required documents are due by January 31 of each year.<sup>9</sup> For 2019 annual reports and required documents, the OCCC extended the filing deadline to February 12, 2020.

On March 5, 2020, the OCCC issued an Order to File Timely and Accurate Annual Reports and Required Documents against Pure Debt Solutions for failing to file its 2019 annual report. Pure Debt Solutions did not request a hearing on the Order. The Order required Pure Debt Solutions to file its 2019 annual report and required documents within 30 days of service of the Order, and to timely file complete and accurate future reports.

Pure Debt Solutions has not filed its 2019 annual report and required documents, as required by the OCCC's March 2020 Order.

The Commissioner may issue an injunction ordering a debt management services provider to file one or more complete, accurate, and timely annual reports and required documents if the Commissioner has reasonable cause to believe that the provider is violating Chapter 394 of the Texas Finance Code. The Commissioner may impose an administrative penalty on a provider that violates an injunction. The

<sup>&</sup>lt;sup>7</sup> 7 Tex. Admin. Code § 88.202(b)(3).

 $<sup>^8</sup>$ 7 Tex. Admin. Code  $\S$  88.202(a); https://occc.texas.gov/sites/default/files/uploads/industry-reporting/debtmanagement\_screenshotguide.pdf

<sup>&</sup>lt;sup>9</sup> 7 Tex. Admin. Code § 88.201.

<sup>&</sup>lt;sup>10</sup> Tex. Fin. Code § 14.208(a).

<sup>&</sup>lt;sup>11</sup> Tex. Fin. Code § 14.208(c).

## Order

IT IS ORDERED that Pure Debt Solutions Corporation:

- 1. pay an administrative penalty in the amount of \$500.00, calculated as \$500.00 each for Pure Debt Solutions' one registered location, within 30 days of the service of this Order; and
- 2. file its 2019 annual report and all required documents within 30 days of service of this Order.

Annual reports for debt management services providers must be submitted through the OCCC's Application Licensing Examination Compliance System (ALECS): alecs.occc.texas.gov. Instructions are available on the OCCC's "Debt Management & Settlement Providers" web page located at: https://occc.texas.gov/industry/debt-management-settlement-providers

## **Right to Request Hearing**

You have the right to request a hearing regarding this Order.<sup>12</sup> Your request must be made in writing and sent to the OCCC not later than 30 days after you receive this Order. You must send your request to:

Matthew Nance
Office of Consumer Credit Commissioner
2601 N. Lamar Blvd.
Austin, Texas 78705

If you request a hearing, a hearing on this matter will be set and conducted in accordance with Chapter 2001 of the Texas Government Code. <sup>13</sup> If you fail to request a hearing by this deadline, this Order is considered final and enforceable. <sup>14</sup>

All communications with the OCCC concerning this matter must be through Matthew Nance, Deputy General Counsel, who may be contacted by mail at 2601 N. Lamar Blvd., Austin, Texas 78705, by telephone at (512) 936-7660, or by email to matthew.nance@occc.texas.gov.

<sup>&</sup>lt;sup>12</sup> Tex. Fin. Code § 14.208(b).

<sup>&</sup>lt;sup>13</sup> Tex. Fin. Code § 14.208(b).

<sup>&</sup>lt;sup>14</sup> Tex. Fin. Code § 14.208(c).

# Signed this 2nd day of June, 2020.

# /s/Leslie Pettijohn

Leslie L. Pettijohn Consumer Credit Commissioner State of Texas

## **CERTIFICATE OF SERVICE**

I certify that on June 2, 2020, a true and correct copy of this Order Imposing Administrative Penalty has been sent to Pure Debt Solutions Corporation by the following:

Pure Debt Solutions Corporation Attn: Gustav Renny, Compliance Officer 1665 Palm Beach Lakes Blvd. West Palm Beach, FL 33401 gusrenny@me.com	hand-delivery		
	facsimile		
	⊠ electronic mail		
	⊠ regular mail		
	certified mail, return receipt requested #9214 8901 9403 8300 0013 5103 80		
Pure Debt Solutions Corporation Attn: Business Filings Incorporated, Registered Agent 701 Brazos Street Suite 720 Austin, TX 78701 lschmidt@bizfilings.com	hand-delivery		
	facsimile		
	⊠ electronic mail		
	⊠ regular mail		
	certified mail, return receipt requested #9214 8901 9403 8300 0013 5103 97		

/s/Matthew Nance

Matthew J. Nance
Deputy General Counsel
Office of Consumer Credit Commissioner
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