## OCCC CASE NO. L20-00071

IN THE MATTER OF:	§	<b>BEFORE THE</b>
MASTER FILE NO.: 2583	§ §	OFFICE OF CONSUMER
TELEPHONE ROAD JEWELRY &	§	
LOAN CO.	§	CREDIT COMMISSIONER
P.O. BOX 4392	§	
PASADENA, TEXAS 77502	ş	STATE OF TEXAS

## ORDER IMPOSING ADMINISTRATIVE PENALTY

The Office of Consumer Credit Commissioner ("OCCC") issues this Order Imposing Administrative Penalty against Telephone Road Jewelry & Loan ("Telephone Road Jewlery & Loan").<sup>1</sup>

#### Statement of Facts and Law

Telephone Road Jewlery & Loan is a pawnshop licensed by the OCCC under Chapter 371 of the Texas Finance Code. Telephone Road Jewlery & Loan operates under master file number 2583 at two licensed locations, under license numbers 4150 and 4705. Telephone Road Jewlery & Loan's compliance officer is Braxton Roberts, and its designated contact address is P.O. Box 4392, Pasadena, Texas 77502.

A pawnshop must file annual reports with the Consumer Credit Commissioner ("Commissioner").<sup>2</sup> A pawnshop must file annual reports with the Consumer Credit Commissioner ("Commissioner").<sup>3</sup> For each pawnshop licensed location, a pawnshop must file an annual report by July 31 for the prior calendar year's activity, and must comply with all instructions relating to submitting the report.<sup>4</sup>

Telepone Road Jewlery & Loan did not file its 2018 annual report with the Commissioner for licensed location numbers 4150 and 4705 by July 31, 2019.

<sup>&</sup>lt;sup>1</sup> Tex. Fin. Code § 14.208(a).

<sup>&</sup>lt;sup>2</sup> Tex. Fin. Code § 371.201; 7 Tex. Admin. Code § 85.502.

<sup>&</sup>lt;sup>3</sup> Tex. Fin. Code § 371.201; 7 Tex. Admin. Code § 85.502.

<sup>&</sup>lt;sup>4</sup> Tex. Fin. Code § 371.201; 7 Tex. Admin. Code § 85.502; <u>https://occc.texas.gov/industry/pawnshops-and-pawn-employees/annual-reports</u>

On December 6, 2018, the OCCC issued an Injunctive Order to File Timely and Accurate Annual Reports (the "Order") against Telephone Road Jewlery & Loan for violating Chapter 371 of the Texas Finance Code by failing to timely file its 2017 annual report. The Order required Telephone Road Jewlery & Loan to timely file all future annual reports.

Telephone Road Jewlery & Loan did not file its 2018 annual report with the Commissioner for licensed location numbers 4150 and 4705 by July 31, 2019. Telephone Road Jewlery & Loan violated the Order by failing to timely file its 2018 annual report and is therefore subject to an administrative penalty for violation of the Order.<sup>5</sup>

# Order

IT IS ORDERED that TELEPHONE ROAD JEWELRY & LOAN CO.:

- pay an administrative penalty in the amount of \$1000, calculated as \$500.00 each for Telephone Road Jewlery & Loan's two licensed locations, within 30 days of service of this Order; and
- 2. file its 2018 annual report within 30 days of service of this Order, if it has not already done so.

Pawnshop annual reports must be submitted either by mail to 2601 N. Lamar Blvd., Austin, Texas 78705, or through the OCCC's Application Licensing Examination and Compliance System (ALECS): alecs.occc.texas.gov. Instructions are available by clicking the "File Annual Report" button on the OCCC's home page, occc.texas.gov.

<sup>&</sup>lt;sup>5</sup> Tex. Fin. Code § 14.208(c).

## **Response and Right to Request Hearing**

You have the right to request a hearing regarding this Order.<sup>6</sup> Your request must be made in writing and sent to the OCCC not later than 30 days after you receive this Order. You must send your request to:

Audrey Spalding Office of Consumer Credit Commissioner 2601 N. Lamar Blvd. Austin, Texas 78705 Fax: (512) 936-7610 audrey.spalding@occc.texas.gov

If you request a hearing, a hearing on this matter will be set and conducted in accordance with Chapter 2001 of the Texas Government Code.<sup>7</sup> If you fail to request a hearing by this deadline, this Order is considered final and enforceable.<sup>8</sup>

All communications with the OCCC concerning this matter must be through Audrey Spalding, Assistant General Counsel, who may be contacted by mail at 2601 N. Lamar Blvd., Austin, Texas 78705, by telephone at (512) 936-7659, or by email to audrey.spalding@occc.texas.gov.

Signed this 14 day of November, 2019.

<u>/s/Leslie Pettijohn</u> Leslie L. Pettijohn Consumer Credit Commissioner State of Texas

<sup>&</sup>lt;sup>6</sup> Tex. Fin. Code § 14.208(b).

<sup>&</sup>lt;sup>7</sup> Tex. Fin. Code § 14.208(b).

<sup>&</sup>lt;sup>8</sup> Tex. Fin. Code § 14.208(c).

# **CERTIFICATE OF SERVICE**

I certify that on the 14 day of November, 2019, a true and correct copy of this Injunctive Order Imposing Administrative Penalty has been sent to Telephone Road Jewelry & Loan Co. by regular mail and certified mail, return receipt requested, at:

CMRR# 91 7199 9991 7037 4753 2727 Telephone Road Jewelry & Loan Co. Attn: Braxton Roberts, Compliance Officer P.O. Box 4392 Pasadena, TX 77502

CMRR# 91 7199 9991 7037 4753 2734 Telephone Road Jewelry & Loan Co. Attn: Braxton L. Roberts Sr., Registered Agent 3935 Bolivia Pasadena, TX 77504

> <u>/s/Audrey Spalding</u> Audrey Spalding Assistant General Counsel Office of Consumer Credit Commissioner State Bar No. 24111055 North Lamar Blvd. Austin, Texas 78705 (512) 936-7659 (512) 936-7610 (fax) audrey.spalding@occc.texas.gov