

OCCC CASE NO. L22-00031

IN THE MATTER OF:	§	BEFORE THE
	§	
MASTER FILE NO.:2100068790	§	OFFICE OF CONSUMER
QUICKEST CAR TITLE LOAN, LLC	§	
4220 S. KIRKWOOD ROAD	§	CREDIT COMMISSIONER
HOUSTON, TEXAS 77072	§	
	§	STATE OF TEXAS

**ORDER TO FILE TIMELY AND ACCURATE  
QUARTERLY AND ANNUAL REPORTS**

The Office of Consumer Credit Commissioner (“OCCC”) issues this Order to File Timely and Accurate Quarterly and Annual Reports against Quickest Car Title Loan, LLC (“Quickest Car Title”).<sup>1</sup>

**Statement of Facts and Law**

Quickest Car Title is a credit services organization licensed to act as a credit access business under Chapter 393 of the Texas Finance Code. Quickest Car Title operates under master file number 2100068790 at one licensed location, under license number, 166095. Quickest Car Title’s compliance officer is Oanh Nguyen, and its designated contact address is 4220 S. Kirkwood Road, Houston, Texas 77072.

A credit access business must file quarterly and annual reports with the Consumer Credit Commissioner (“Commissioner”).<sup>2</sup> A credit access business must submit for each of its licensed locations its 2021 3rd quarter report on or before October 31, 2021.<sup>3</sup> All information provided on the quarterly and annual reports must be accurate and calculated in accordance with the OCCC’s instructions.<sup>4</sup>

Quickest Car Title did not file its 2021 3rd quarter report with the Commissioner on or before October 31, 2021.

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<sup>1</sup> Tex. Fin. Code § 14.208.

<sup>2</sup> Tex. Fin. Code §§ 393.622, 393.627; 7 Tex. Admin. Code § 83.5001(a).

<sup>3</sup> 7 Tex. Admin. Code § 83.5001 (b)(1).

<sup>4</sup> 7 Tex. Admin. Code § 83.5001(a).

The Commissioner may issue an injunction ordering a credit access business to file one or more complete, accurate, and timely quarterly or annual reports if the Commissioner has reasonable cause to believe that the credit access business is violating Chapter 393 of the Texas Finance Code.<sup>5</sup>

The Commissioner has reasonable cause to believe that Quickest Car Title is violating Chapter 393 of the Texas Finance Code, and therefore issues this Order, because Quickest Car Title failed to timely file its 2021 3rd quarter report.

## **Order**

IT IS ORDERED that Quickest Car Title Loan, LLC:

1. comply with, and cease and desist from violating, the reporting requirements set forth in Section 393.627 of the Texas Finance Code and Title 7, Section 83.5001 of the Texas Administrative Code;
2. file its 2021 3rd quarter report within 30 days of service of this Order, if it has not already done so; and
3. timely file complete and accurate future quarterly and annual reports.

Credit access business quarterly and annual reports must be submitted through the OCCC's Application Licensing Examination and Compliance System (ALECS): [alecs.occ.texas.gov](http://alecs.occ.texas.gov). Instructions are available by clicking the "File Annual Report" button on the OCCC's home page, [occ.texas.gov](http://occ.texas.gov).

## **Violation of Order**

You may be assessed an administrative penalty of up to \$1,000 for each day of violation of this Order.<sup>6</sup> Multiple violations may also result in the suspension or revocation of your license.<sup>7</sup>

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<sup>5</sup> Tex. Fin. Code § 14.208; 7 Tex. Admin. Code § 83.5001(e)(1).

<sup>6</sup> Tex. Fin. Code § 14.208(c); 7 Tex. Admin. Code § 83.5001(e)(2).

<sup>7</sup> Tex. Fin. Code § 393.614; 7 Tex. Admin. Code § 83.5001(e)(3).

## Right to Request Hearing

You have the right to request a hearing regarding this Order.<sup>8</sup> Your request must be made in writing and sent to the OCCC not later than 30 days after the date of this Order. You must send your request to:

Audrey Spalding  
Office of Consumer Credit Commissioner  
2601 N. Lamar Blvd.  
Austin, Texas 78705

If you request a hearing, a hearing on this matter will be set and conducted in accordance with Chapter 2001 of the Texas Government Code.<sup>9</sup> If you fail to request a hearing by this deadline, this Order is considered final and enforceable.<sup>10</sup>

All communications with the OCCC concerning this matter must be through Audrey Spalding, Assistant General Counsel, who may be contacted by mail at 2601 N. Lamar Blvd., Austin, Texas 78705, by telephone at (512) 936-7659, or by email to [audrey.spalding@occc.texas.gov](mailto:audrey.spalding@occc.texas.gov).

Signed this 28th day of December, 2021.

/s/ Leslie L. Pettijohn  
Leslie L. Pettijohn  
Consumer Credit Commissioner  
State of Texas

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<sup>8</sup> Tex. Fin. Code § 14.208(b).

<sup>9</sup> Tex. Fin. Code § 14.208(b).

<sup>10</sup> Tex. Fin. Code § 14.208(c).

## CERTIFICATE OF SERVICE

I certify that on December 28, 2021, a true and correct copy of this Order Imposing Administrative Penalty has been sent to Quickest Car Title Loan, LLC by regular mail and certified mail, return receipt requested, at:

CMRRR #9214 8901 9403 8300 0061 5997 19

Quickest Car Title Loan, LLC

Attn: Oanh Nguyen, Compliance Officer

4220 S. Kirkwood Road

Houston, Texas 77072

CMRRR #9214 8901 9403 8300 0061 5997 26

Quickest Car Title Loan, LLC

Attn: Vivi Ho, Registered Agent

14707 Knightsway Drive

Houston, TX 77083

/s/ Audrey Spalding

Assistant General Counsel

Office of Consumer Credit Commissioner

State Bar No. 24111055

2601 North Lamar Blvd.

Austin, Texas 78705

(512) 936-7659 (phone)

(512) 936-7610 (fax)

audrey.spalding@occc.texas.go