OCCC CASE NO. L22-00010

IN THE MATTER OF:	§	BEFORE THE
MASTER FILE NO.:1900064920	§ s	OFFICE OF CONSUMER
HL ACCESS	9 8	OFFICE OF CONSUMER
1160 TERRACE MANOR DRIVE	ş	CREDIT COMMISSIONER
PROSPER, TEXAS 75078	§	
	S.	STATE OF TEXAS

ORDER TO FILE TIMELY AND ACCURATE QUARTERLY AND ANNUAL REPORTS

The Office of Consumer Credit Commissioner ("OCCC") issues this Order to File Timely and Accurate Quarterly and Annual Reports against HL Access ("HL Access").¹

Statement of Facts and Law

HL Access is a credit services organization licensed to act as a credit access business under Chapter 393 of the Texas Finance Code. HL Access operates under master file number 1900064920 at one licensed location, under license number, 163068. HL Access's compliance officer is Jan Van Tonder, and its designated contact address is 1160 Terrace Manor Drive, Prosper, Texas 75078.

A credit access business must file quarterly and annual reports with the Consumer Credit Commissioner ("Commissioner").² A credit access business must submit for each of its licensed locations its 2021 2nd quarter report on or before July 31, 2021.³ All information provided on the quarterly and annual reports must be accurate and calculated in accordance with the OCCC's instructions.⁴

HL Access did not file its 2021 2nd quarter report with the Commissioner on or before July 31, 2021.

¹ Tex. Fin. Code § 14.208.

² Tex. Fin. Code §§ 393.622, 393.627; 7 Tex. Admin. Code § 83.5001(a).

³ 7 Tex. Admin. Code § 83.5001 (b)(1).

⁴ 7 Tex. Admin. Code § 83.5001(a).

The Commissioner may issue an injunction ordering a credit access business to file one or more complete, accurate, and timely quarterly or annual reports if the Commissioner has reasonable cause to believe that the credit access business is violating Chapter 393 of the Texas Finance Code.⁵

The Commissioner has reasonable cause to believe that HL Access is violating Chapter 393 of the Texas Finance Code, and therefore issues this Order, because HL Access failed to timely file its 2021 2nd quarter report.

Order

IT IS ORDERED that HL Access:

- 1. comply with, and cease and desist from violating, the reporting requirements set forth in Section 393.627 of the Texas Finance Code and Title 7, Section 83.5001 of the Texas Administrative Code;
- 2. file its 2021 2nd quarter report within 30 days of service of this Order, if it has not already done so; and
- 3. timely file complete and accurate future quarterly and annual reports.

Credit access business quarterly and annual reports must be submitted through the OCCC's Application Licensing Examination and Compliance System (ALECS): alecs.occc.texas.gov. Instructions are available by clicking the "File Annual Report" button on the OCCC's home page, occc.texas.gov.

Violation of Order

You may be assessed an administrative penalty of up to \$1,000 for each day of violation of this Order.⁶ Multiple violations may also result in the suspension or revocation of your license.⁷

⁵ Tex. Fin. Code § 14.208; 7 Tex. Admin. Code § 83.5001(e)(1).

⁶ Tex. Fin. Code § 14.208(c); 7 Tex. Admin. Code § 83.5001(e)(2).

⁷ Tex. Fin. Code § 393.614; 7 Tex. Admin. Code § 83.5001(e)(3).

Right to Request Hearing

You have the right to request a hearing regarding this Order.⁸ Your request must be made in writing and sent to the OCCC not later than 30 days after you receive this Order. You must send your request to:

Audrey Spalding Office of Consumer Credit Commissioner 2601 N. Lamar Blvd. Austin, Texas 78705

If you request a hearing, a hearing on this matter will be set and conducted in accordance with Chapter 2001 of the Texas Government Code.⁹ If you fail to request a hearing by this deadline, this Order is considered final and enforceable.¹⁰

All communications with the OCCC concerning this matter must be through Audrey Spalding, Assistant General Counsel, who may be contacted by mail at 2601 N. Lamar Blvd., Austin, Texas 78705, by telephone at (512) 936-7659, or by email to audrey.spalding@occc.texas.gov.

Signed this 23rd day of September, 2021.

<u>/s/Leslie L. Pettijohn</u> Leslie L. Pettijohn Consumer Credit Commissioner State of Texas

⁸ Tex. Fin. Code § 14.208(b).

⁹ Tex. Fin. Code § 14.208(b).

¹⁰ Tex. Fin. Code § 14.208(c).

CERTIFICATE OF SERVICE

I certify that on September 23, 2021, a true and correct copy of this Order Imposing Administrative Penalty has been sent to HL Access by regular mail and certified mail, return receipt requested, at:

CMRRR # 9214 8901 9403 8300 0050 8235 73 HL Access Attn: Jan Van Tonder, Compliance Officer 1160 Terrace Manor Drive Prosper, Texas 75078

CMRRR # 9214 8901 9403 8300 0050 8235 80 HL Access Attn: C T Corporation System, Registered Agent 1999 Bryan St., Ste. 900 Dallas, TX 75201

> <u>/s/Audrey Spalding</u> Assistant General Counsel Office of Consumer Credit Commissioner State Bar No. 24111055 2601 North Lamar Blvd. Austin, Texas 78705 (512) 936-7659 (phone) (512) 936-7610 (fax) audrey.spalding@occc.texas.gov